



## INTEGRATED MANAGEMENT POLICY QUALITY AND INFORMATION SECURITY

**Smart Consulting's** mission is to transform its partners' businesses and ensure that their vision and objectives are achieved. We believe that digital transformation is the key to success and technology is the driving force behind our mission.

With our vast experience in IT consultancy and Nearshore services and a highly qualified team, we provide smart technological solutions that meet the requirements of each project and overcome key business challenges.

Being able to adapt and provide innovative solutions is our motto. We turn challenges into growth opportunities, adapting quickly to changes in the technological landscape to meet our clients' unique needs.

Within the scope of its Integrated Management System policy, **Smart Consulting** has established the following guidelines:

### QUALITY

**Smart Consulting** is committed to continuously improving the organisation to achieve operational excellence in its activities and guarantee a high level of satisfaction with the expectations of its clients and other stakeholders.

In its activities, **Smart Consulting** organises itself to continuously improve the Integrated Management System, sets goals and undertakes to improve its effectiveness, complying with the applicable legal, normative and regulatory requirements, as well as others to which the company subscribes.

### INFORMATION SECURITY

**Smart Consulting** considers information to be an essential asset for the fulfilment of its functions. It is committed to promoting and implementing appropriate levels of security to protect both information system resources and the information processed, stored or transmitted by them.

It ensures compliance with applicable legislation, guaranteeing the confidentiality, integrity and availability of information, as well as managing security incidents that may affect it. Through the Integrated Management System, it ensures compliance with regulatory requirements and codes of good practice, to identify, quantify, prioritise and deal with risks and ensures a commitment to continuous improvement.

The commitments undertaken in the Integrated Management Policy involve the entire organisation, with Management taking responsibility for its communication and implementation, committing itself to acting with a focus on achieving the established goals.

The Management,

