



INTEGRATED MANAGEMENT POLICY QUALITY AND INFORMATION SECURITY

SMART CONSULTING's mission is to unlock the potential and value of everyone we work with through our vast experience, the best international talent, and the power of technology and innovation.

Creating a global vision and adapting to any continent. We transcend boundaries and borders through strategic consulting and the provision of services tailored to each project.

Getting the best human capital. We make businesses more agile and prepared for the future through the perfect balance between the right technology and an international team of multidisciplinary consultants with technical and functional know-how.

Always challenging the conventional. We are a unique technology company unafraid to inspire others to change. Our drive is to be Always One Step Ahead and make the journey alongside those who trust us to achieve their goals.

Within the scope of its Integrated Management System policy, it establishes the following guidelines:

QUALITY

SMART CONSULTING is committed to continuously improving the organization to achieve operational excellence in its activities and ensure a high degree of satisfaction before the expectations of customers and other stakeholders.

In its activities, **SMART CONSULTING** organizes itself to continuously improve the integrated management system, sets goals, and commits to improving effectiveness by complying with the applicable legal, normative, and regulatory requirements, as well as others to which the company subscribes.

INFORMATION SECURITY

SMART CONSULTING considers information to be an essential asset for the fulfillment of its functions. It is committed to promoting and implementing appropriate levels of security to protect both information system resources and the information processed, stored, or transmitted.

It ensures compliance with applicable legislation, guaranteeing confidentiality, integrity, and availability of information, as well as the management of security incidents that may affect it. Through the integrated management system, it ensures compliance with regulatory requirements and codes of good practice to identify, quantify, prioritize, and treat risks, and ensures the commitment to continuous improvement.

The commitments undertaken in the Integrated Management Policy involve the entire organization, with the Management assuming responsibility for its communication and implementation, committing itself to act with a focus on achieving the established goals.

The Management,

February 2023